

8th January 2021

Ms J Palmer BSc, MA, MA, NPQH
Principal

Dear Parent/Carer

The government, alongside Mobile Data providers, have organised a scheme to increase mobile data allowance for those families that are using the internet more at home during the school closure and may struggle with the additional cost of this. They recognise that with students competing home learning, often alongside parents working from home, there may be a need for an increased use in internet.

The school is simply the organisation that makes the referral on the parents' behalf, we don't have any control over what offer is given by the internet provider and whether parents will definitely be awarded it.

Who can get help: Schools, trusts and local authorities can request mobile data increases for children and young people who:

- do not have fixed broadband at home
- cannot afford additional data for their devices
- are experiencing disruption to their face-to-face education

Children with access to a mobile phone on one of the following networks might be able to benefit:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile
- O2

Other providers may join the scheme at a later stage. Please be aware that each internet provider appears to have a different 'offer'.

If you feel additional mobile internet data is something that your child/children will need over the school closure, please contact office@meadowfield.kent.sch.uk **by Friday 15th January with the information requested below.**

PLEASE NOTE WE CANNOT PROCESS ANY REQUEST WITHOUT ALL THE INFORMATION REQUESTED

Our IT Department will need the following information from you when you reply:

- the name of the account holder for the phone account
- the phone number of the mobile linked to the account
- the mobile network of that device
- do you pay monthly or Pay as you Go (PAYG)

e.g. Jane Smith07123456789Virgin MobilePay monthly

Take care, kindest regards
Ginny Cosstick - Office Manager/PA to Leadership